

My name is Ron Bill and I own and operate Ron Bill Auto Body and Priceless Car & Truck Rental in Monessen, Pennsylvania. Like most if not all small, privately-owned businesses, my business requires fast and reliable broadband connections in order to remain competitive in today's marketplace.

After many frustrations with my previous Internet service provider, I switched to Comcast Business about nine months ago. Since then, Comcast has delivered superior services that are faster, more reliable and more secure than those provided by my previous provider.

Specifically, Comcast Business makes possible the following business functions:

- * Online bidding at rental car auctions. Fast speeds are critical to ensuring my bids go through and that I can purchase rental cars at low prices. The costs I pay for my rental fleet directly impact the prices I charge to customers.
- * Developing and communicating repair estimates to potential clients in a timely fashion. Quick responses are important to attracting and retaining customers.
- * Receiving and downloading rental orders and inquiries from customers. Fast information flow is important to ensuring that my business is ready to serve a rental customer when they arrive.
- * Communicating via telephone with national rental car booking affiliates.

I have experienced first-hand the benefits that come with being a Comcast Business subscriber. As important as broadband is to our economy as a whole, I encourage the FCC to approve the Comcast-Time Warner Cable transaction.

Ron Bill